Study on the Status of the Unorganized Workers during COVID-19 pandemic period and the Challenges faced by them in Labour Welfare Board Registration

**Interview Schedule**

<table>
<thead>
<tr>
<th>District:</th>
<th>Panchayat Union:</th>
<th>Grama Panchayat:</th>
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</thead>
<tbody>
<tr>
<td>1. Name of the worker:</td>
<td>:</td>
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<tr>
<td>2. Age:</td>
<td>:</td>
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<tr>
<td>3. Address:</td>
<td>:</td>
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<tr>
<td>4. Family members:</td>
<td>Male □ Female □ Children □</td>
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<td>5. Dependent family members:</td>
<td>.................................</td>
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<tr>
<td>6. Educational Qualification:</td>
<td>................................</td>
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<td>7. Current Employment:</td>
<td>:</td>
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<tr>
<td>8. Your workplace: Company □ Mill □ Office/organization □ Self employed □</td>
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<td>9. Address of your workplace:</td>
<td>:</td>
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<td>10. Income / Wages (Monthly / Weekly / Daily): Rs. __________________________</td>
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<td>11. Are you member of Govt. Labour Welfare Board?: Yes □ No □</td>
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<td>11. a) If Yes, which Board: ______________________________</td>
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<td>Membership / Registration No: ______________________________</td>
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<td>11. b) If No, Why?</td>
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<tr>
<td>1. Not aware of Labour Welfare Board</td>
<td>□</td>
<td></td>
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<td>2. Not guided by Trade Union</td>
<td>□</td>
<td></td>
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<td>3. Not bothered about membership subscription</td>
<td>□</td>
<td></td>
</tr>
<tr>
<td>4. Others (specify): ______________________________</td>
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</tbody>
</table>
11. c) Who facilitated your registration process with the Board?
   a) Government
   b) Political party
   c) Trade Union
   d) NGO
   e) Colleague
   f) Boss/Manager of the company or Owner of the establishment
   g) Self managed
   h) Others (specify): ________________________________

11. d) Who helped/assisted you in accessing to your welfare schemes?
   a) Government
   b) Political party
   c) Trade Union
   d) NGO
   e) Colleague
   f) Boss/Manager of the company or Owner of the establishment
   g) Self managed
   h) Others (specify): ________________________________

11. e) After applying, how long did/does it take for you to receive the Board membership card or scheme benefits?: ________________________________

11. f) Have you been a member in any other welfare board earlier:
   Yes ☐ No ☐

11. g) If Yes, which welfare board? : ________________________________

11. h) Have you received any benefits through the welfare card? Yes ☐ No ☐

12. What benefits you have received from Welfare Board:
   ☑ 1. Marriage Benefits
   ☑ 2. Children Educational Assistance
   ☐ 3. Maternity Benefit
   ☐ 4. Accidental Compensation
5. Funeral Benefits
6. Pension / Family Pension
7. Others (specify): ____________________________

13. Have these benefits been utilized by your co-workers?: Yes ☐ No ☐
    If Yes, specify: ____________________________

14. Have you received cash benefit in these days?: Directly by cash ☐
    Through Bank ☐ Nil ☐

15. Do you have a bank account?: Yes ☐ No ☐

16. What benefits you received during covid-19 period?
   1. Cash Benefit ☐
   2. Medical Benefit ☐
   3. Others (specify): ____________________________

17. Does your LWB card issued by Labour Inspector? ☐ Or by online registration vide www.labour.tngov.in ☐

18. List the document you were required to upload during online registration process
    Tick the documents you had: ✓
    1. Age proof certificate ☐
    2. Ration card ☐
    3. Aadhaar card ☐
    4. Photos ☐
    5. Service certificate by your Employer ☐
    6. VAO certificate of verification ☐
    7. Dependence certificate ☐
    8. Others (specify): ____________________________

19. Do you posses a mobile number to receive OTP, password and other communication in this regard?: Yes ☐ No ☐

20. Does your mobile number been linked with Aadhaar card?: Yes ☐ No ☐
If No, :

1. Change of sim card & number: ______________________

2. What alternative you had, if you & your spouse are employed under same contractor? (specify) : ______________________

21. What are the challenges / losses faced during online registration process?

1. Financially:
   a. For receipt of various certificates cited above ☐
   b. For photos @ studio ☐
   c. Expenses @ Browsing centre ☐
   d. Travelling expenses from native village to town ☐
   e. Mobile recharges amount ☐
   f. New sim card & activation ☐
   g. Refreshment & Town ☐
   h. Advance ☐
   i. Bribe ☐

2. Travel & mental agony ☐

3. Loss of pay (for leave taken) ☐

4. Browsing centres’ delay due to technical reasons ☐

5. Change of address / cell no etc. in Aadhaar card of Ration card ☐

22. What are the benefits you received as LWB member during covid-19? How many times?

1. Financial Assistance Rs.2000 ☐

2. Ration Provisions ☐

3. Others (specify): _______________________________

23. Is there any gender discrimination in LWB benefits distribution? : Yes ☐ No ☐

If Yes, (specify) __________________________
23. a) During the current pandemic situation, did any special process enable ineligible applicants/workers to avail COVID benefits? (particularly, for those who don’t have proper membership or those who have not renewed it).
   a) Government  
   b) Political party  
   c) Trade Union  
   d) NGO  
   e) Colleague  
   f) Boss/Manager of the company or Owner of the establishment  
   g) Self managed  
   h) Others (specify): ____________________________

24. Apart from LWB assistance, did you receive any benefits from government like ration through Family card & the like? : Yes [ ] No [ ]
   If Yes, (specify) ____________________________________________

25. Have your regular income been deprived during Covid-19? : Yes [ ] No [ ]
   If Yes, (specify) ____________________________________________

26. were you been paid by your employer for lock down period of April to August 2020? :
   Yes [ ] No [ ] If Yes, (specify) ____________________________________________

27. Did your employer advance you with financial assistance or other benefits during Covid period? : Yes [ ] No [ ] If Yes, (specify) ____________________________________________

28. Did your family receive any government assistance during lockdown period?
   Yes [ ] No [ ] If Yes, (specify)
   1. Rice, Dhal, others in kind [ ]
   2. Financial Assistance [ ]
   3. Other Benefits (specify) : ____________________________

29. What are all the difficulties / constraints your family met with during lockdown period?
   1. Denial of employment [ ]
   2. Loss of Income [ ]
3. Additional debt
4. Unable to meet medical emergency
5. Could not have a square meal a day
6. Couldn't meet out basic needs (specify): ____________________________
7. Mental agony & depression
8. Could not attend family functions
9. Addition to drinks / drugs etc
10. Others (specify) : ____________________________

29. a) Which office or where did you access your benefits from?
   a. District Collectorate / District administration
   b. Block development office
   c. Panchayat Union office
   d. Village administrative office
   e. Others (specify): ____________________________

30. How did you overcome your indebtedness & other financial crisis?
   1. Additional borrowing
   2. Mortgaging things
   3. Sale of household
   4. Assistance from Self Help Group
   5. Others (NGO / Voluntary organization)

31. Interviewer Remarks:

Name of the Interviewer : Mobile number :
Date : Place :